

SGA / 709 FAQs

Q. I have my floppy and CD, now what do I do?

A. If you have not yet done so, contact the Airman Testing Standards Branch (AFS-630) at e-mail 9-AMC-AFS630-709@faa.gov to obtain a username and password.

Q. How do I know the correct IP range to report to AFS-630?

A. The 709 retesting application requires the public IP address of your computer. The public IP can be determined by pointing your web browser to <http://www.whatismyip.com/>. In most cases, this IP is different than the one displayed by the ipconfig command. The IP address reported at that web site is the IP address that the Internet sees, and is the one that the 709 testing application needs in order to function properly. However, networks are set up in many various ways. So, if you have different domains that your workstations are allowed on, then the IP could potentially be different, depending on which domain you are currently logged in to. Also, your particular ISP may have you set up in a configuration that continuously delegates new public IP addresses. If this is the case, you need to obtain a static IP address to use the 709 system.

Q. I have my username and password, and have reported my IP ranges; what do I do next?

A. Go to <https://dantespa.faa.gov/> and login with your username and password. The first time you login, you will be asked to change your password. After changing your password, and successfully logging in, you may register an applicant to take an exam. For your first attempt at registration, you may want to enter yourself or a 'fake' person's information as a 'practice' experience; and select the AAX or ABX exam. These exams are for connectivity ('handshake') purposes only, and are not actual mechanic knowledge tests.

Q. I have registered an applicant to take a test, now what?

A. Once you have indicated that your applicant is ready to take the 709 exam, you may manually reboot your computer with the floppy and the CD in their respective drives. This will boot your computer into the 709 testing environment, and will allow that applicant to securely take their test.

Q. I am not able to print the Airman Knowledge Test Report, what do I do now?

A. The print status can be reset for you, so that you may print again. Contact AFS-630 to have the print status reset. It is up to each individual testing center to make sure they can print from their browser, as AFS-630 cannot troubleshoot printing problems utilized by browser at the FSDOs.

Q. The Airman Knowledge Test Report does not automatically print by itself, how do I print it?

A. You can go to the File menu, and select the Print option; or, you may right click the Airman Knowledge Test Report, and select Print from the pop-up menu.

Q. I am unfamiliar with the test application. How can I explain it to an applicant?

A. Reference pages 4 and 5 in the 'Quick Reference – Basic Testing System Instructions' available on the AFS-600 web site. These pages will guide you through the test application functions.